

## HARVEY RELIEF RECOVERY RESOURCES

### FEMA ASSISTANCE:

The President has declared Federal Disaster Declaration for Fort Bend County. This means you may be eligible for reimbursement or assistance through FEMA, so start your claim now. Apply at <https://www.disasterassistance.gov/> or call 800-621-FEMA (3362) or TTY 800-462-7585. FEMA Assistance Registration is available on line at [disasterassistance.gov](https://www.disasterassistance.gov/) or dial 800-621-3362.

### FEMA DISASTER RECOVERY CENTERS

As of 9/4/2017 Disaster Recovery Center locations have not yet been determined for Fort Bend County, but Fort Bend County and FEMA are actively working to set them up.)

### DOCUMENT YOUR DAMAGE

You CAN start cleaning up your home before FEMA arrives to do an inspection, however you MUST document EVERYTHING! The information is critical for estimating and verifying damage. Also, make sure you back your photos up somewhere such as a cloud drive or external hard drive. If the photos are lost or compromised, you may not receive FEMA assistance.

### Helpful Tips on Documenting Damage

- Take photos before cleaning up
- Take pictures of the debris piles during and after cleanup
- Save a sample of wet carpet and pad underneath
- Leave up a sheet of drywall for reference
- Take a photo of the model numbers of all damaged appliances

### DEBRIS PICK UP

Storm debris is compiled and processed differently than normal household garbage, and bagged storm debris will not be picked up by county debris removal trucks. If you have already placed debris at your roadside, please reference the guidelines at [fbceom.org](http://fbceom.org) and remove trash bags from these debris piles.

**Separating Your Debris**  
Debris should be placed curbside, without blocking the roadway or storm drains.

**NO PICKUP ZONE**  
Any debris placed from the sidewalk toward your property will not be picked up.

**DEBRIS SEPARATION**  
Separate debris into the six categories shown below.  
**DO NOT STACK OR LEAN**  
Placing debris near or on trees, poles, or other structures makes removal difficult. This includes fire hydrants and meters.  
**UNSURE WHERE TO PLACE DEBRIS?**  
If you don't have a sidewalk, ditch, or utility line in front of your house, place debris at the edge of your property before the curb.

**Normal Household Trash**  
Normal household trash and bagged debris of any kind will not be picked up with disaster debris. You should continue to follow your normal garbage removal schedule.

**VEGETATIVE DEBRIS**  
• Leaves (do not put in bags)  
• Logs  
• Plants  
• Tree branches

**CONSTRUCTION & DEMOLITION DEBRIS**  
• Building materials  
• Carpet  
• Drywall  
• Furniture  
• Lumber  
• Mattresses  
• Plumbing

**APPLIANCES & WHITE GOODS**  
• Air conditioners  
• Dishwashers  
• Freezers  
• Refrigerators  
• Stoves  
• Washers, dryers  
• Water heaters

**ELECTRONICS**  
• Computers  
• Radios  
• Stereos  
• Televisions  
• Other devices with a cord

**HOUSEHOLD HAZARDOUS WASTE**  
• Cleaning supplies  
• Batteries  
• Lawn chemicals  
• Oils  
• Oil-based paints and stains  
• Pesticides

For more information contact: [oem@fortbendcountytx.gov](mailto:oem@fortbendcountytx.gov)  
Fort Bend County Office of Emergency Management  
281-342-6185  
[www.fbceom.org](http://www.fbceom.org)

# WHAT *to* EXPECT *after* YOU APPLY *for* FEMA AID



WITHIN  
**10 DAYS**  
AFTER  
REGISTERING

A FEMA Inspector will call you to schedule an appointment.

DURING THE  
**INSPECTOR'S VISIT**

## Inspectors will...

- wear official FEMA ID badges.
- confirm your disaster registration number.
- review structural and personal property damages.



## Inspectors won't...

- determine eligibility.
- cost any money.
- ask for credit card information.
- take the place of an insurance inspection.

**BE  
READY  
TO...**

## Keep your scheduled appointment.

- Appointments take 10-20 minutes, and you must be present.
- Contact your insurance agent, if you have insurance.



## Present these documents:

- Photo ID: driver's license or passport
- Proof of occupancy: lease or utility bill
- Proof of ownership: deed, title, mortgage payment book, or tax receipts

WITHIN  
**10 DAYS**  
AFTER THE  
INSPECTOR'S  
VISIT

You will be sent a decision letter.

- If eligible for assistance, you will receive a check or an electronic funds transfer.
- A follow-up letter will explain how the money can be used.

## LOAN APPLICATION INFO

- You may receive a low-interest disaster loan application in the packet.
- You do not have to accept a loan but to remain eligible for other types of federal assistance, complete the application and return it.

